

W-01815A-13-0210

ORIGINAL



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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Priority: Respond Within Five Days

Opinion No. 2013 - 112336

Date: 8/19/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Robert & Lousise Last: Wachter

Account Name: Robert & Lousise Wachter

Street:

City: Topock

State: AZ Zip: 86436

Work:

CBR:

is:

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2013 AUG 20 A 11:27
ARIZONA CORPORATION
COMMISSION

Utility Company: Golden Shores Water Company, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. W-01815A-13-0210

To whom it may concern:

Please consider this letter as a Written Public Comment on Golden Shores Water Company's proposed 94.9 % rate increase to our monthly residential water bill. We feel this is an outrageous request from the Water Company. We do not oppose an increase, but 94.9%?

If you have ever been to Golden Shores, you would notice that there are many elderly retired folks living here on fixed incomes. We personally know several people who live on their monthly "retirement check to retirement check" just to survive. Many cannot even afford to have air conditioners, so they are forced to use swamp coolers in the hot and humid months. Almost doubling the water bill would be devastating to these folks.

To our knowledge and several people we have talked to, no one was aware of this proposal. The application was filed on June 27, 2013, but the Public Notice of Hearing on the Application that was mailed to us was not postmarked until July 31, 2013, not giving us much time to respond. (We would have written sooner, however, we were out of town until August 9th.)

I called a friend in Iowa who is a snowbird in Golden Shores. He has his water turned off during the summer months. He told me that he and his wife did not receive the Public Notice of the Hearing of this application. We wonder if all of the snowbirds did not receive this notification so they could respond.

Again, we do not oppose an increase, but 94.9% is too steep.

Thank you,

Robert and Louise Wachter

Arizona Corporation Commission
DOCKETED

AUG 20 2013

DOCKETED BY
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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Topock, AZ 86436-1210

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/19

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 8/19/2013

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